

Enhance the Curative Education Certification Program (Delivery and Completion)

Objectives

Refining the certification procedure and making sure teachers successfully finish the program.

Challenges

Because the certification procedure lacked a defined structure, eventually, no teachers were qualified up to the standards. The main challenges faced here was building the program from a very sketchy version and follow-up on all details from A to Z.

Solutions

Along with the help of the executive assistant, I've organized the certification procedure. this helped raise the rate of teacher certification while boosting teachers' overall learning opportunities.

FINAL STATEMENT

Overall, i successfully managed increasing the rate of enrollment and was able to help 5 teachers get certified in 1 year only.

User Persona



PROFILE:

Gender: Female
Age: 30
Address: Lebanon

SKILLS:

Public Speaking ★★★★★
Analytical ★★★★★
Problem Solving ★★★★★☆



Liliane
Teacher

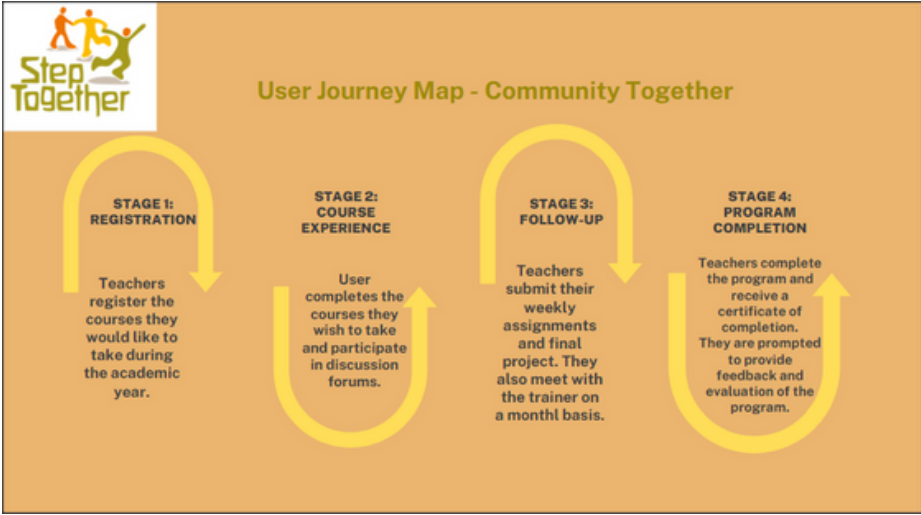
BIOGRAPHY:

Liliane is a dedicated teacher whose always interested in using creative methodologies in pedagogy.

MOTIVATION:

Liliane is committed to enhancing her skills and upgrading her knowledge in education. Regardless of how much task load she has, she never stops participating in courses and workshops.

User Journey Map



User Flow

